

1. We believe quality means surpassing the needs and expectations of our customers.
2. We are committed to fulfilling all relevant legal obligations, regulatory requirements as well as fulfilling all binding and voluntary commitments towards our various interested parties and stakeholders.
3. In terms of priority, we place health and safety in the workplace, as well as environmental protection, alongside the quality of our services and processes. This means we are committed to continuously improving our integrated management system.
4. We view active environmental protection as the avoidance of environmental pollution and the fulfillment of our binding commitments to protecting the environment.
5. Our commitment to continuously improve our energy-related services (energy use, consumption and efficiency) forms the basis for our daily activities. This means we take factors such as energy efficiency into account when procuring new products and systems and pledge to provide both the information and resources required to achieve our energy goals.
6. We view the health and safety of our employees as a basic foundation of any successful enterprise. We are committed to ensuring safe and healthy working environment. This allows us to prevent work-related injuries and illness, to eliminate hazards and to minimize risks.
7. In addition, we are committed to the continual improvement of the Occupational Health and Safety (OH&S) management system and, in this respect, to active involvement and consultation with our employees and their representatives.
8. In order to achieve our operational and strategic objectives, all necessary resources will be secured as will information that is readily accessible and up to date.
9. Clear definitions enable selective management on a stable long-term basis in tandem with successful ongoing development. This is why our standards demand documentation that is both appropriate and user-friendly and which undergoes continued development with the participation of all persons involved.
10. We promote a lean corporate culture and involve all employees in this process. We believe errors and deviations in results offer an opportunity for further development.
11. We want to motivate our employees through a management style that features specific targets and the support of teamwork where responsibility delegated to individuals.
12. We place a great deal of emphasis on employee development. Our staff create quality and only they can safeguard and improve the performance of our company.
13. On top of this, the Rudolph Logistics Group pursues socially constructive objectives thereby contributing to the development of our culture and society through planned and purposeful initiatives.
14. Aside from legal conformity within the company and along the supply chain, we believe compliance means ensuring a culture of compliance, which is promoted by acting responsibly and with integrity.
15. We acknowledge our responsibility to ensure information security. In this way we are making a significant contribution towards trust-based cooperation with our business partners and interested parties.

Gudensberg, 8th February 2022



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